

6 simple tips

for trouble-free thermal transfer label printing

Simple maintenance to maximize label print performance from your thermal transfer printer.

1

Avoid running your printer with the side panel open, as it can attract dust particles which attach to the ribbon. The result is that the dust particles get printed, rather than the label, creating voids in the print.

2

Particles from the label web can build up inside the printer due to the friction of the rollers, so vacuum inside your printer regularly.

3

Dirt and adhesive can build up on the printhead and platen roller. Clean both regularly with isopropyl alcohol (IPA) and a cotton swab.

4

Using a wide ribbon with a narrow web can cause ribbon creasing and affect your print quality. Make sure you use a similar width ribbon to the width of your labels and web.

5

Avoid scratches to the printhead by removing jewelry when first feeding the ribbon under the printhead. A diamond ring will scratch a printhead instantly! Worn or scratched printheads will result in vertical linear voids in the print, but can be easily replaced.

6

Platen rollers can wear over time. If your labels are slipping, you may only need to replace the platen roller.

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